

## Self-Funders and Charging Proposals

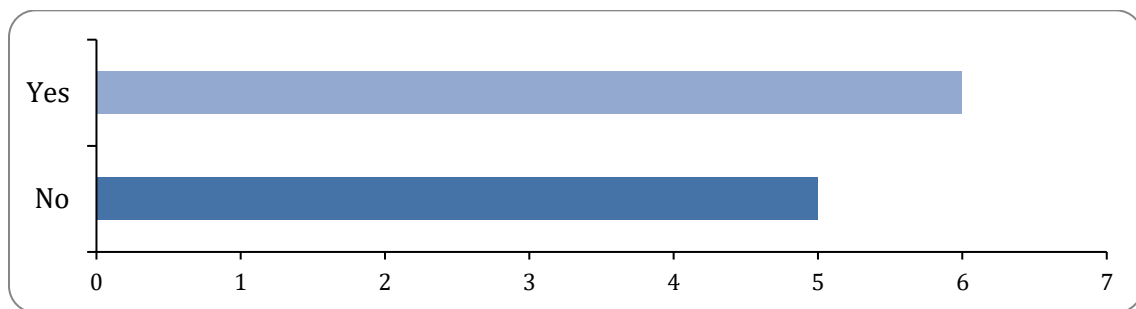
The survey ran from 18/10/2021 to 31/01/2022

There were 11 responses to this survey.

Below are the results

### Are you a current self-funder or representative of a self-funder, resident in the London Borough of Hounslow?

There were 11 responses to this part of the question.

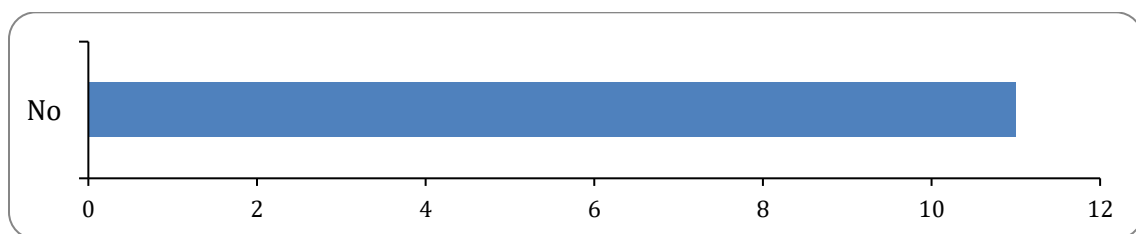


Option	Total	Percent
Yes	6	54.55%
No	5	45.45%
Not Answered	0	0.00%

### Do you believe that the proposed fees for self-funders to arrange their care and support is reasonable?

It is proposed that Self-funders will pay Hounslow Council - A proposed fee of £300 fee for arranging care and support

There were 11 responses to this part of the question.



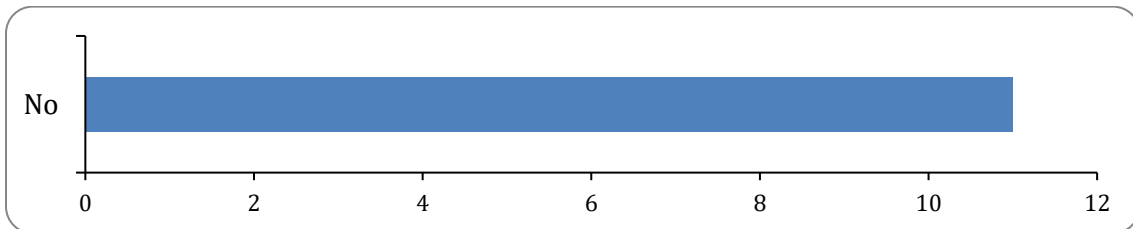
Option	Total	Percent
Yes	0	0.00%
No	11	100.00%

<b>No</b>	11	100.00%
<b>Not sure</b>	0	0.00%
<b>Not Answered</b>	0	0.00%

**Do you believe that the proposed fees for self-funders to review their care and support is reasonable?**

**It is proposed that Self-funders will pay Hounslow Council - A Proposed fee of £200 fee for an annual review of their support plan**

There were 11 responses to this part of the question.

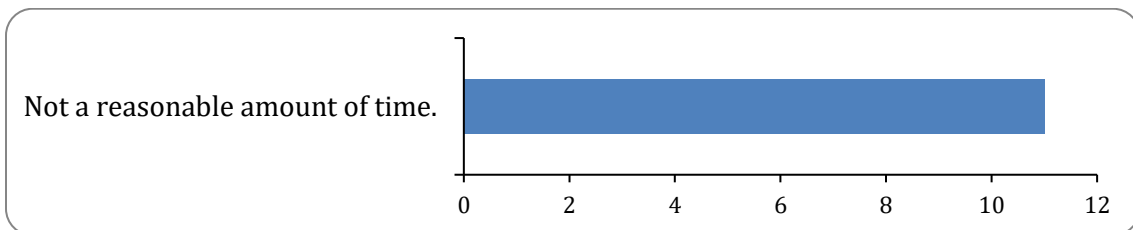


<b>Option</b>	<b>Total</b>	<b>Percent</b>
<b>Yes</b>	0	0.00%
<b>No</b>	11	100.00%
<b>Not sure</b>	0	0.00%
<b>Not Answered</b>	0	0.00%

**If approved, the current proposal is to introduce fees for Self-Funders from April 2022, would this provide self-funders with sufficient notice?**

**Reasonable amount of time? - It is proposed new self-funders, will pay Hounslow Council £300 to arrange your care.**

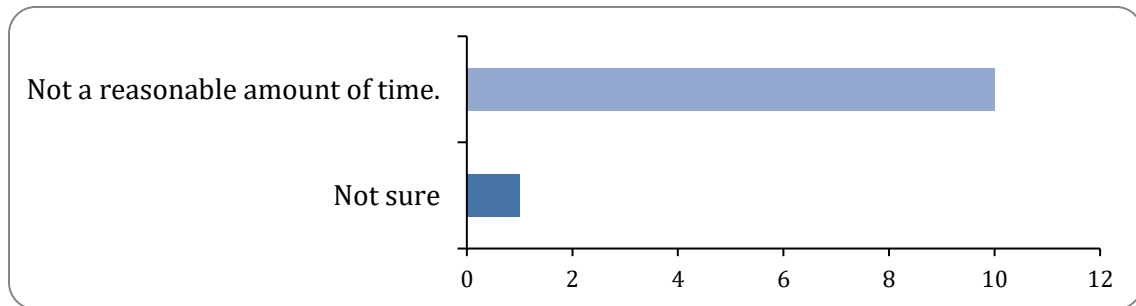
There were 11 responses to this part of the question.



<b>Option</b>	<b>Total</b>	<b>Percent</b>
<b>Reasonable amount of time.</b>	0	0.00%
<b>Not a reasonable amount of time.</b>	11	100.00%
<b>Not sure</b>	0	0.00%
<b>Not Answered</b>	0	0.00%

**Reasonable amount of time? - Statement It is proposed new self-funders, will pay Hounslow Council £200 to annually review your car plan?**

There were 11 responses to this part of the question.



Option	Total	Percent
Reasonable amount of time.	0	0.00%
Not a reasonable amount of time.	10	90.91%
Not sure	1	9.09%
Not Answered	0	0.00%

**How would the introduction of fees from April 2022 affect you?**

**Comments on fees**

There were 9 responses to this part of the question.

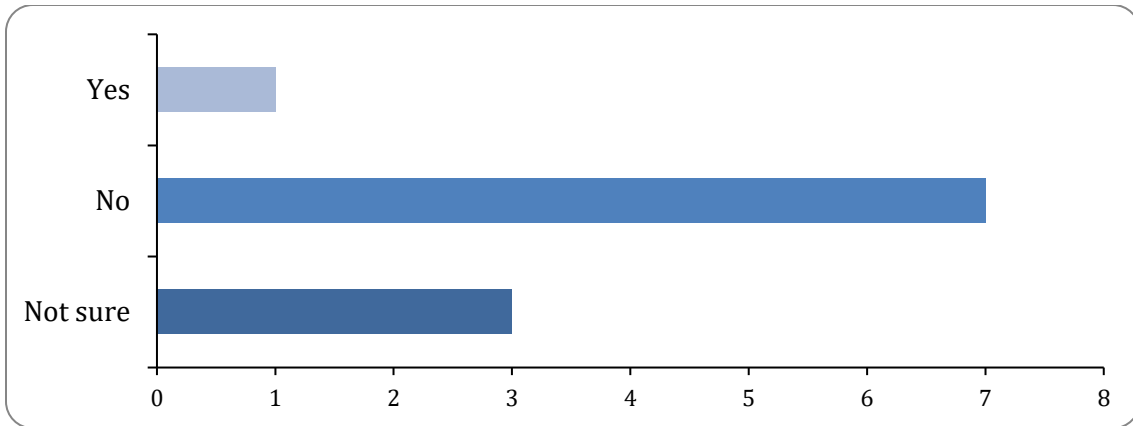
Respondents, although not many directly affected, strongly felt that the proposals were unfair and morally wrong.

**Hounslow Council have developed an easy read toolkit to help self-funders arrange their own care. Please review and indicate whether this information would help you arrange your own care?**

**Easy Read Tool kit?**

There were 11 responses to this part of the question.

## London Borough of Hounslow

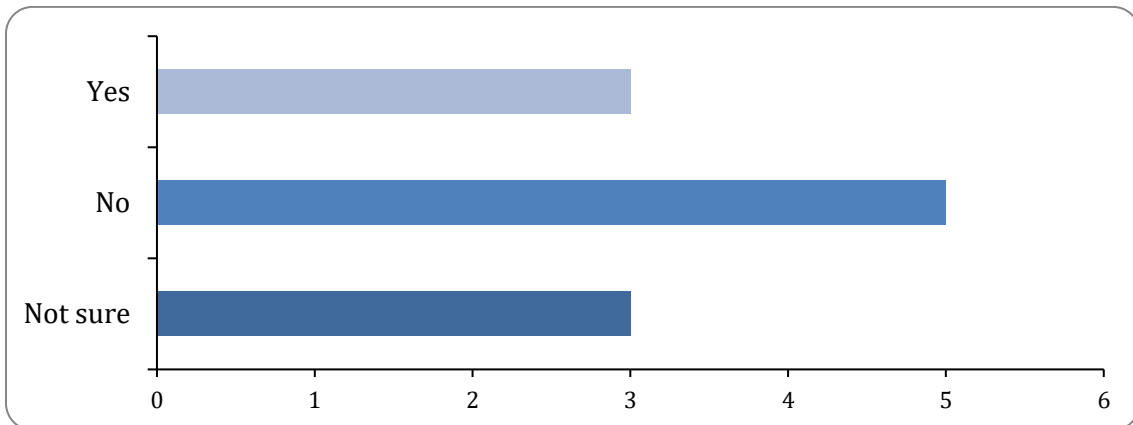


Option	Total	Percent
Yes	1	9.09%
No	7	63.64%
Not sure	3	27.27%
Not Answered	0	0.00%

## Would you feel confident about arranging your own care without help from Hounslow Council?

### How do you feel about arranging your own care?

There were 11 responses to this part of the question.

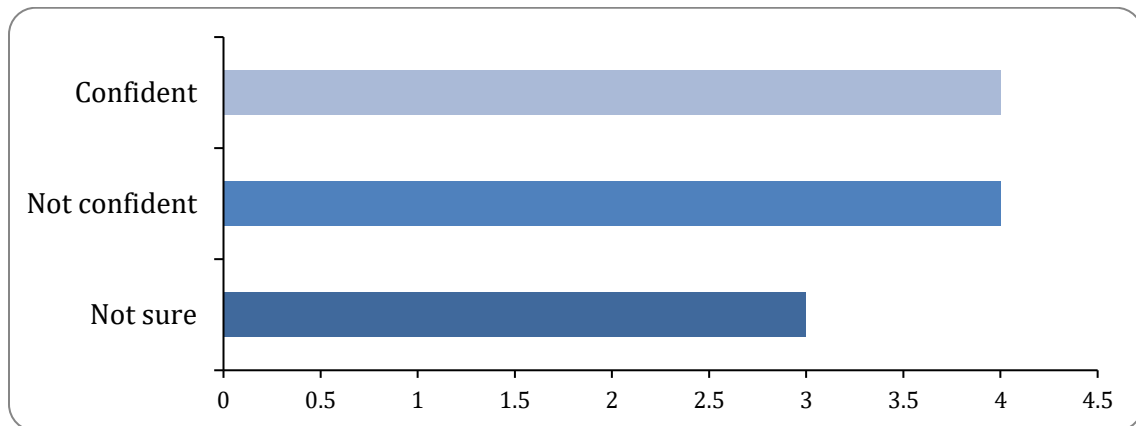


Option	Total	Percent
Yes	3	27.27%
No	5	45.45%
Not sure	3	27.27%
Not Answered	0	0.00%

**How confident would you feel about planning for your own care and support and reviewing these arrangements every year?**

**Confident to review your own care and support needs with your paid carer's, every year?**

There were 11 responses to this part of the question.



Option	Total	Percent
Very confident	0	0.00%
Confident	4	36.36%
Not confident	4	36.36%
Not sure	3	27.27%
Not Answered	0	0.00%

**How would the current proposals for you to make your own arrangements affect you, your family and/or the person you are caring for?**

**Comments on impact**

There were 7 responses to this part of the question.

Respondents expressed that they would have less money to live on and would be concerned that they would pay higher care fees directly to an agency. One respondent felt that their mental health would be impacted should the proposals go ahead.

**Overall Summary**

11 people responded to the consultation, 6 of which were self-funders living in Hounslow.

All respondents felt the proposed charges for arranging and reviewing care and support is unfair and that the proposed implementation date of 1<sup>st</sup> April 2022 did not allow sufficient time to make other arrangements.

## London Borough of Hounslow

Most respondents did not find the easy read toolkit helpful, and most do not feel confident about arranging their own care. Only half of the respondents felt confident about reviewing their care plan.

Feedback from the survey showed that some respondents were worried about the financial impact should the charges be implemented. One respondent felt their mental health would be negatively affected.