

# Pharmaceutical Needs Assessment 2022

## Executive Summary

### Health in Hounslow

#### The area

Hounslow is situated in the west of London. It is the ninth largest borough in London.

Geographically it is situated between the River Thames, Heathrow Airport, and central London. Both the environment and the population of Hounslow are diverse. It borders the other boroughs of Spelthorne, Ealing, Hammersmith and Fulham, Hillingdon and Richmond. The borough is made up of five localities, as described in Section 1.5. It is a densely populated borough; the most densely populated wards are Hounslow Central and Hounslow West in the centre of the borough.

#### The population

The current 2020 estimated resident population is 272,000.

The population of Hounslow is projected to rise to around:

- 275,700 by 2025
- 277,800 by 2035
- 279,900 by 2040

International migration has been a significant factor in the change in population of Hounslow over the last 15 years. In 2020-21, 3,460 new overseas nationals registered for national insurance numbers in Hounslow.

Hounslow's population is predominantly white (130,500 or 51%) and Asian (87,300 or 34%). The population is diverse with 49% (123,500) identifying themselves as being of black, Asian or minority ethnic (BAME) origin and a very wide variety of languages are spoken.

By 2031, it is expected that 55% of the Hounslow population will identify as BAME, compared with 46% in Greater London.

LBH plans to develop approximately 13,000 new housing units in the borough between 2015 and 2030.

Generally, Hounslow has a lower proportion of its population aged 65 and over (12.5%) than England (18.5%). There is a higher proportion of residents of this age group in Chiswick locality and Hounslow South Ward.

The increasing population and its diversity will require significant planning for the delivery of services, in particular to meet its varied health and social care needs.

#### Health inequalities

Index of Multiple Deprivation (IMD) 2019 score for Hounslow was 21.5, compared to England score of 19.6. Hounslow was ranked the 122<sup>nd</sup> most deprived borough nationally (out of 317 local authorities). The higher the placing, the greater the level of deprivation. Hounslow has areas of deprivation contrasting with more affluent areas. The majority of the population live in areas that are more deprived than the national median.

Particular populations that may have specific health needs include asylum seekers, refugees, Travellers, minority ethnic communities and disabled people.



## Health and illness

Life expectancy has increased across the country. Over the period 2015-19, life expectancy at birth in Hounslow was 84.0 years for women and 80.0 years for men, in both cases slightly above the average for England and Wales. Since 1991-93, female life expectancy in the borough has risen by 4.3 years and male life expectancy has risen by 6.9. Female life expectancy is greatest in Osterley and Spring Grove at 87.98 years, and it is lowest in Syon at 80.02 years. Male life expectancy is greatest in Turnham Green at 83.6 years. It is at its lowest in Feltham North at 76.9.

There were 1,754 premature deaths in Hounslow in the period 2016-18. This is represented as 319 deaths per 100,000 population for this time. Nationally, this ranks Hounslow at 183 out of 326 local authorities.

When all ages and causes of death are considered together, Hounslow's Standardised Mortality Ratio (SMR) is 94.7, which is lower than the England average of 100. Mortality rates are greatest in Syon (SMR 133.3) and Feltham North (SMR 130.9), while they are lowest in Turnham Green (SMR 69.3).

## Lifestyle

Lifestyle issues are of a concern, especially those related to drug and alcohol use. For alcohol-related disease, Hounslow performs significantly worse than the national average, and worse than the London average, in terms of alcohol-related crimes and alcohol-related violent crimes. The borough has transformed its recovery outcomes for adult residents affected by alcohol and drugs since 2014-16, from being one of the lowest-performing boroughs in the country, to one of the best. Young people's substance misuse services in Hounslow have not, however, been well accessed over the past few years

Other areas of concern are in sexual health, teenage pregnancy, smoking and oral health.

Locally Commissioned Services are provided by many community pharmacies to address these lifestyle issues.

## Community pharmacies in Hounslow

Hounslow has 53 community pharmacies (as of December 2021) for a population of around **272,000**. Provision of current pharmaceutical services and LCS are well distributed, serving all the main population centres. There is excellent access to a range of services commissioned and privately provided from pharmaceutical service providers.

Using current population estimates, the number of community pharmacies per 100,000 population for Hounslow is currently 19.5, which has decreased slightly from 21.2 in 2018.

The majority (67%) of community pharmacies in Hounslow are open weekday evenings (after 6pm) and on Saturdays (90%).

A number are open on Sundays (28%), mainly in shopping areas. There is a much higher than national ratio of independent providers to multiples, providing a good choice of providers to local residents (national average is 40% independent providers versus 61% in Hounslow based on 2020-21 figures).

## Feedback on pharmaceutical services

Views of pharmacy service users were gained from a survey circulated for comments from the general public. There were 402 responses received from the public questionnaire, the detail of which can be seen in Appendix F and a summary and discussion of the results are in Section 5.



The analysis of the questionnaires shows that:

- **54%** have visited a community pharmacy at least once a month in the past six-month period
- **66%** main method of transport was walking
- **85%** of respondents were able to reach the pharmacy **within 15 minutes** and **99% were able to reach the pharmacy within 30 minutes**
- **38** respondents identified **difficulty travelling** to a pharmacy
- of whom, **22** identified **parking as the main issue**

From the public questionnaire, accessing a community pharmacy in Hounslow was not seen to be an issue by the vast majority.

Findings of note include information that most respondents were aware of the provision of Essential Services from the pharmacy. For services that would be classified as Advanced or Enhanced the figures were lower, but responses suggested that the services may be valued. The table below summarises some of the results:

Service	Awareness	Like to see provided
Needle exchange	22%	51%
Vaccination	80%	92%
Community Pharmacy Consultation Service	36%	82%
Advice on New medicines	45%	91%
Stop smoking	51%	69%
Sexual health	32%	71%
Supervised consumption of medicines	19%	49%
Immediate access to palliative care medicines	18%	72%

In addition, approximately 80% of respondents wished to see services that dealt with early detection of cancer, weight management and taking blood for diagnostic purposes provided from community pharmacy.

## Conclusions

**As a result, we do not believe there are any gaps in provision of necessary pharmaceutical services in Hounslow.**

But we would like to know your views as a resident of Hounslow

We are seeking the public's views on the draft Pharmaceutical Needs Assessment. The consultation runs between Monday 11th April 2022 and Friday 10th June 2022. Your comments will inform the final Pharmaceutical Needs Assessment which will be produced by 1 October 2022.

The draft Pharmaceutical Needs Assessment is available at [www.hounslow.gov.uk/pnaconsultation](http://www.hounslow.gov.uk/pnaconsultation)

**Should you require this questionnaire in an alternative format please contact:**

**Address:** Public Health Team, Hounslow House, 7 Bath Road, Hounslow, TW3 3EB

**Telephone:** 020 8583 2000 **Email:** [feedback@hounslow.gov.uk](mailto:feedback@hounslow.gov.uk)

**Kind regards - Hounslow HWB**