

**Andrew Burton, Interim Assistant Director
Transport, Parking & Environmental Strategy
Customer Relations, Environment and Culture**

OWNER / OCCUPIER
Controlled Parking Zone Review
«Address1»
«Address2»
«Address3»
«Address4»

**London Borough of Hounslow,
Hounslow House,
7 Bath Road, Hounslow,
TW3 3EB**

Your contact is: Andrew Nye
Contact Number: 020 8583 3322
E-Mail: traffic@hounslow.gov.uk
Our ref: SpencerRoad/CPZReview
Date: 26 January 2021

Dear Owner / Occupier,

Review of the Spencer Road Controlled Parking Zone

Following the introduction of the Spencer Road controlled parking zone (CPZ) in February 2017, I am writing to inform you that the council are now commencing a review of the scheme. The purpose of this review is to seek the views of those who live within the zone on the effectiveness, or otherwise, of the CPZ and whether changes are required.

As you are most likely aware, the CPZ only includes Spencer Road and operates between Monday-Friday, 9.30am-5.30pm. Listed below are some of the issues and concerns that have been brought to our attention since the scheme was introduced and, whilst we ask you to comment on these specific points, please also let us know of any other concerns you may have or suggestions on how the scheme can be improved. Detailed below is a link to an online survey which we would ask residents to complete.

Whether supportive of the current scheme or otherwise, I would strongly encourage you to complete the “**Spencer Road CPZ Review Consultation**” online survey using the following link: www.hounslow.gov.uk/consultations by no later than 23 February 2021 as this will help to provide a clearer indication of residents' views at this time.

The survey primarily focuses on the effectiveness of the CPZ, whether it should be retained and, if so, whether the operational times are suitable. The survey also gives residents the opportunity to consider including Spencer Road in the adjacent Burlington Road 'area' CPZ and more details of this are provided overleaf.

Those who are unable to complete the survey online should contact the team via the details at the top of this letter to ensure your views are incorporated into the consultation.

Suggested issues for consideration

Has the CPZ improved the parking situation – Do you feel the CPZ is having the desired effect of removing all day parking and increasing parking provisions for residents and associated visitors? Alternatively, do you consider the parking controls to have had a negative effect on parking in your road?

Operational times of the CPZ – The current operational times of the CPZ are Monday-Friday, 9.30am-5.30pm and the intention was to remove all-day, non-residential parking. Whilst this appears to work relatively well, we would welcome your views on their effectiveness and whether any alterations should be considered.

Any other concerns – The online survey relates to areas that are believed to be most relevant, however, it is recognised that there may be other areas of concern that have not been covered. If so, we would encourage you to highlight these issues which will then be considered once all responses have been received.

Possible Inclusion in the Burlington Road Area CPZ – Shortly after the introduction of the Spencer Road CPZ, the council introduced the Burlington Road ‘area’ CPZ which includes Burlington Road, Eversley Crescent (in part), Spring Grove Road (in part), The Close, Vincent Road, Witham Road and Worton Gardens, and currently operates between Monday-Friday, 10am-Noon.

As part of the Spencer Road CPZ, the council are seeking your views on whether there is support for the inclusion of Spencer Road in the neighbouring Burlington Road CPZ.

CPZs are generally most effective when they incorporate a cluster of roads as this provides increased space for residents and their visitors to park, particularly on occasions where there may be an overflow of parking in one road or for those who live close to road junctions. Parking permits are scheme specific thereby allowing permit holders to park in any other road that CPZ operates in; this can be considered both a positive and negative aspect dependant on your proximity to local amenities.

Should there be majority support for inclusion of Spencer Road in the Burlington Road ‘area’ CPZ, then the Spencer Road CPZ would effectively be replaced with the Burlington Road ‘area’ CPZ which would also include amending the operational times to Monday-Friday, 10am-Noon. Alternatively, residents may prefer to retain the single road CPZ which currently exists and I would urge you to respond to the consultation so local ward councillors can make an informed decision based on the views of the majority.

Please be assured that you will be notified in writing of the outcome of the Spencer Road CPZ review and whether any changes will be progressed, including the possible inclusion in the adjacent CPZ. Any changes to the Spencer Road CPZ would also be subject to a formal (statutory) consultation process and you will be provided further details on this should the situation arise.

Should you have any queries regarding the above or require further information, please do not hesitate to contact the team via the details shown at the top of this letter.

Yours faithfully,

Andrew Nye
Senior Traffic Engineer (Parking Management)
Transport, Parking & Environmental Strategy
London Borough of Hounslow

